

THREE AMAZING PARKS.



ALL KINDS OF AWESOME.



UNIVERSAL'S  
**VOLCANO BAY**  
WATER THEME PARK



# OUR THIRD PARK RISES.

INTRODUCING THE THIRD AMAZING THEME PARK AT  
UNIVERSAL ORLANDO RESORT™ – OPENING EARLY SUMMER 2017. Live the carefree island life at  
Universal's Volcano Bay™. It's an all-new water theme park like no other filled with thrills,  
indulgence and rejuvenation. No standing in long lines, wrestling with tubes, or  
waiting for the fun to begin. It's a tropical paradise just steps away from everything  
Universal Orlando Resort™ has to offer. [Learn more on page 14.](#)





# THREE PARKS

## SPECTACULAR ON-SITE HOTELS.

You'll need multiple days and nights to experience jaw-dropping theme parks, an entirely new water theme park experience coming in early Summer 2017, unforgettable dining, incredible entertainment and more. Universal Orlando Resort™ is the vacation your family really wants.



# TABLE OF CONTENTS

## Universal Orlando Resort™

- 2 Universal Orlando Resort™ What's New
- 4 Universal Orlando Resort Map
- 6 Universal's Islands of Adventure™ Overview
- 10 Universal Studios Florida™ Overview
- 14 Universal's Volcano Bay™ Overview
- 18 On-Site Hotels Overview
- 19 Universal Orlando Resort Hotel Benefits
- 20 Universal's Cabana Bay Beach Resort

- 22 Loews Sapphire Falls Resort
- 24 Loews Royal Pacific Resort
- 26 Hard Rock Hotel®
- 28 Loews Portofino Bay Hotel
- 30 Universal CityWalk™
- 32 Seasonal Events

## Universal Parks & Resorts Vacations™

- 34 Universal Parks & Resorts Vacations Overview
- 36 Vacation Packages
- 38 Tickets

- 40 Vacation Enhancements
- 42 Transportation
- 44 Dining Options
- 46 Universal Partner Hotels

## Guest Information

- 46 Area Map
- 52 Travel Tips
- 53 Directions, Park Hours & Special Accommodations
- 54 Terms & Conditions





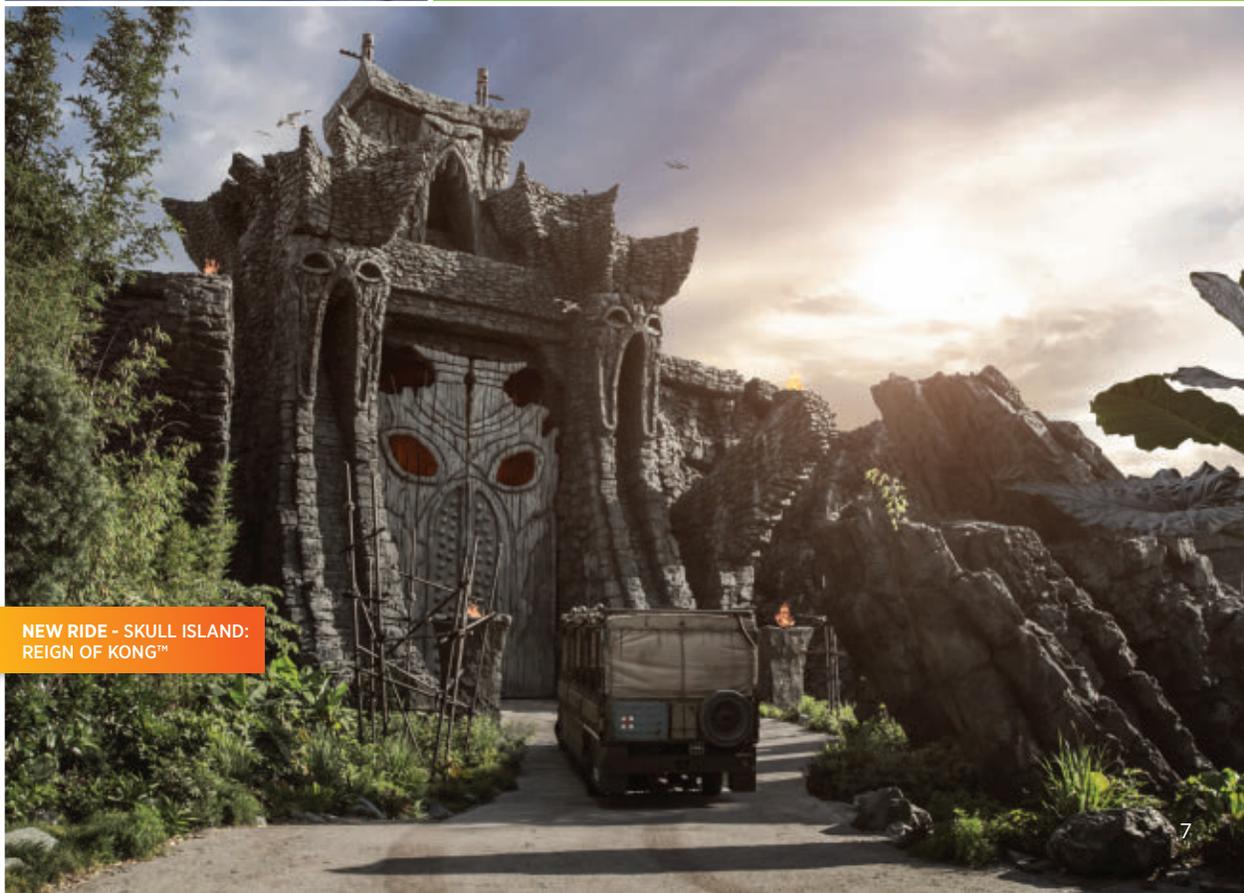
**HEROES**  
MADE HERE.



#1 THEME PARK  
UNIVERSAL'S ISLANDS  
OF ADVENTURE™



Take an unforgettable journey through your favorite myths, legends, cartoons, comic books, children's tales and movies at Universal's Islands of Adventure™ From the comic book streets of Marvel Super Hero Island® to the jungles of Jurassic Park™, once-in-a-lifetime adventures are around every corner.



NEW RIDE - SKULL ISLAND:  
REIGN OF KONG™



Travel between both lands aboard the Hogwarts™ Express with a Park-to-Park ticket.\*

### THE WIZARDING WORLD OF HARRY POTTER™ - HOGSMEADE™

Stroll through Hogsmeade™ village and explore the classrooms and corridors of Hogwarts™ castle. Experience a roller coaster chase across the sky on Dragon Challenge™, and take to the air and swoop past Hagrid's hut on Flight of the Hippogriff™. Board the Hogwarts™ Express\* at Hogsmeade™ Station in Universal's Islands of Adventure™ and travel to King's Cross Station in Universal Studios™ (Park-to-Park admission ticket required).

\*Additional restrictions apply.

### THE WIZARDING WORLD OF HARRY POTTER™ EXCLUSIVE VACATION PACKAGE

Only available through Universal Parks & Resorts Vacations™. See details on page 37.

**GUESTS OF SELECT ON-SITE HOTELS SKIP THE REGULAR LINES**  
Guests of select on-site hotels enjoy FREE\*\* Universal Express Unlimited™ to skip the regular lines in Universal Studios Florida™ and Universal's Islands of Adventure™ when you stay with us (valid theme park admission required).  
\*\*Additional restrictions apply. See page 19 for details.

### ACTION & THRILLS

Battle villains high above the streets on The Amazing Adventures of Spider-Man®. Feel the rage of The Incredible Hulk Coaster®, now with all-new ride vehicles and an enhanced queue experience. Escape the jaws of a hungry T. rex on the Jurassic Park River Adventure™. Soar above Hogwarts™ on Harry Potter and the Forbidden Journey™ and brave the dangers of the all-new Skull Island: Reign of Kong™.

### FAMILY FUN

Whirl through the world of The Cat in the Hat™ and other best-loved tales in Seuss Landing™. Splash your way through the water rides of Toon Lagoon™ including Popeye & Bluto's Bilge-Rat Barges®. Cheer on the heroes and boo the villains in the explosive The Eighth Voyage of Sindbad™ stunt show. With uniquely themed play areas like Camp Jurassic™ and If I Ran the Zoo™, there are plenty of fun things to see and do for the youngest members of the family.



### GUESTS WHO PURCHASE VACATION PACKAGES ENJOY EARLY PARK ADMISSION^

Early Park Admission to The Wizarding World of Harry Potter™ and Universal's Volcano Bay™ (opening early Summer 2017) one hour before the theme parks open (valid theme park admission required).

^Additional restrictions apply. See page 36 for details.







ALL KINDS OF  
**AMAZING.**





At Universal Studios Florida™ you're the star as this real, working motion picture studio puts you right into the middle of your favorite movies and TV shows. Join the ranks of the mischievous Minions in *Despicable Me Minion Mayhem™*. Step into the action of *Revenge of the Mummy™*, *The Simpsons Ride™* and *Race Through New York Starring Jimmy Fallon™*, opening 2017.





Travel between both lands aboard the Hogwarts™ Express with a Park-to-Park ticket.\*

## GUESTS OF SELECT ON-SITE HOTELS SKIP THE REGULAR LINES

Guests of select on-site hotels enjoy FREE\*\* Universal Express Unlimited™ to skip the regular lines in Universal Studios Florida™ and Universal's Islands of Adventure™ when you stay with us (valid theme park admission required).

\*\*Additional restrictions apply. See page 19 for details.



## THE WIZARDING WORLD OF HARRY POTTER™ - DIAGON ALLEY™

Visit the shops and establishments of Diagon Alley™ and experience the darker side of magic in Knockturn Alley. See a wand choose a wizard at Ollivanders™ wand shop. Travel between both lands on the Hogwarts™ Express\* (Park-to-Park admission ticket required). \*Additional restrictions apply.

## FAMILY FUN

Ride along with The Simpsons™ on this wild, fun-filled ride. Zap aliens on MEN IN BLACK™ Alien Attack™. Fly across the stars on E.T. Adventure™. Join Gru and his Minions on an unpredictable adventure in Despicable Me Minion Mayhem™.

## ACTION & THRILLS

Help save the galaxy on TRANSFORMERS:™ The Ride-3D, pick your own soundtrack on the Hollywood Rip Ride Rockit™ roller coaster, and journey deep below Gringotts™ bank on the multi-dimensional thrill ride, Harry Potter and the Escape from Gringotts™.

## LIVE ENTERTAINMENT

Dance with your favorite characters during their daily jam at Universal's Superstar Parade™, then end your day with 100 years of movie memories at Universal's Cinematic Spectacular™ nighttime show (dates and times may vary). Make it a night to remember with Universal's Cinematic Spectacular Dining Experience™ (reservations required and separate fee applies).

## GUESTS WHO PURCHASE VACATION PACKAGES ENJOY EARLY PARK ADMISSION^

Early Park Admission to The Wizarding World of Harry Potter™ and Universal's Volcano Bay™ (opening early Summer 2017) one hour before the parks open (valid theme park admission required).

^Additional restrictions apply. See page 36 for details.





**A NEW WAVE OF  
WATER THEME PARK.**





It's unlike anything you've experienced before – an all-new water theme park only Universal could create, filled with both thrills and relaxing indulgence. Universal's Volcano Bay™ is the third amazing theme park at Universal Orlando Resort™ creating even more days and nights of endless excitement.

Images shown are conceptual representations. Details are subject to change.





## TECHNOLOGY & DESIGN TO MAKE THE MOST OF YOUR DAY

The park's been designed to eliminate water park hassles. There's no standing in long lines, wrestling with tubes or waiting for the fun to begin.



**Water is Life. Life is Joy.** That is the mantra by which the fabled WatURI islanders have lived on their Pacific isle for centuries. Live the carefree island life at Universal's Volcano Bay™. Universal's award-winning designers have created unique daytime and nighttime experiences, making Volcano Bay™ an entire day's worth of fun. It's a tropical paradise just steps away from everything Universal Orlando Resort™ has to offer.

## FAMILY FUN

Volcano Bay™ is the place to reconnect with your family, enjoying together the water coaster, rapids, racers, reefs and raft rides. At the heart of the island, Krakatau™, the mighty Fire and Water Volcano, towers 200 feet above the tropical landscape, streaming waterfalls during the day and fiery lava effects at night.

## ACTION & THRILLS

Dare to ride the incredible Ko'okiri Body Plunge, featuring a 70-degree fall through a drop door and 125 feet of screaming, white-knuckle fun, or brave the rope bridge and take the plunge down the Ohno and Ohya Slides, serpentine adventures that each end several feet above the pool below. Whether plummeting down Krakatau™ Aqua Coaster or catapulting into pools of blue water, thrill seekers will be busy day and night.

## RELAXING INDULGENCE

Calming lagoons, leisure pools, secluded waterfalls and lazily winding rivers make Volcano Bay a place not only of excited screams, but also of contented smiles. You can even rent a two-story cabana and enjoy concierge services and other resort-like amenities.

## GUESTS WHO PURCHASE VACATION PACKAGES ENJOY EARLY PARK ADMISSION<sup>^</sup>

Early Park Admission to The Wizarding World of Harry Potter™ and Universal's Volcano Bay™ (opening early Summer 2017) one hour before the park opens (valid theme park admission required).

<sup>^</sup> Additional restrictions apply. See page 36 for details.

Images shown are conceptual representations. Details are subject to change.



STAY IN THE HEART OF  
**ALL THE FUN.**

Universal Orlando Resort™  
On-site Hotel guests enjoy  
complimentary transportation  
throughout the resort.

# UNIVERSAL ORLANDO RESORT™ ON-SITE HOTELS.

The ultimate Universal Orlando™ vacation begins at one of our spectacular on-site hotels. Choose from three distinct categories, one for every vacation style and budget.

**PRIME VALUE HOTEL:** Stylish resort with rooms and suites designed for family fun.

**PREFERRED HOTELS:** Relaxing getaways with the perfect blend of resort conveniences and amenities.

**PREMIER HOTELS:** Beautiful escapes, distinguished service, spacious accommodations, unique experiences and more.

Each hotel offers complimentary transportation to the resort's attractions. Plus, all on-site guests enjoy special theme park benefits including Early Park Admission\*\* to The Wizarding World of Harry Potter™ and Universal's Volcano Bay™ one hour before the theme parks open (paid theme park admission required). Guests of Loews Portofino Bay Hotel, Hard Rock Hotel®, and Loews Royal Pacific Resort enjoy free\*\* Universal Express Unlimited™ ride access to skip the regular lines at participating rides and attractions in Universal Studios Florida™ and Islands of Adventure theme parks (valid theme park admission required).

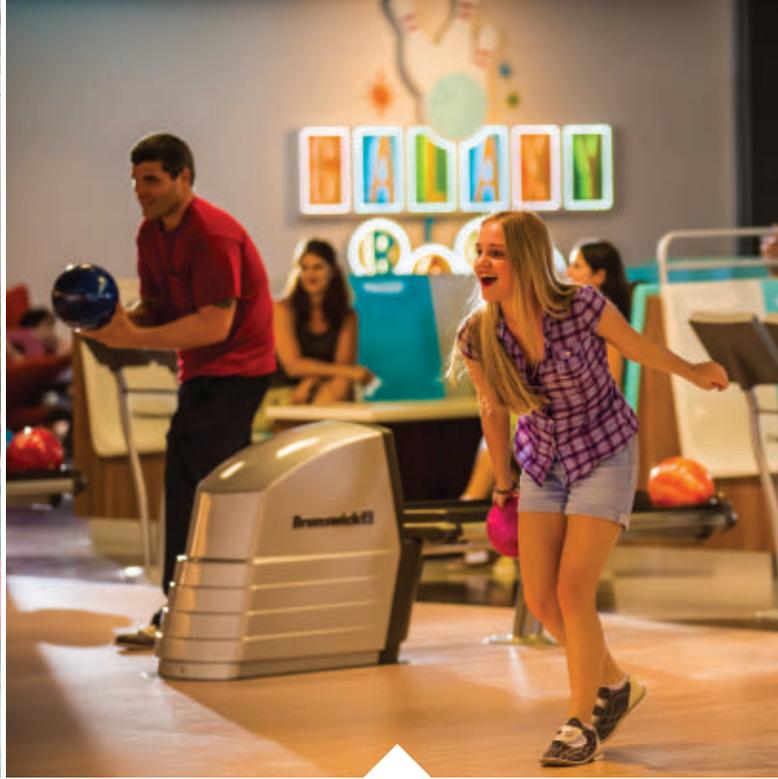
UNIVERSAL ORLANDO RESORT™ ON-SITE HOTELS	PRIME VALUE	PREFERRED		PREMIER	
					
<b>SKIP THE REGULAR LINES FOR FREE** with Universal Express Unlimited™ ride access</b> <small>A value of up to \$89*** per person, per day. Valid theme park admission required.</small>			●	●	●
<b>Early Park Admission^ to The Wizarding World of Harry Potter™ one hour before the theme park opens</b> <small>Valid theme park admission required.</small>	●	●	●	●	●
<b>Early Park Admission^ and free transportation to Universal's Volcano Bay™ one hour before the water theme park opens</b> <small>Valid theme park admission required.</small>	●	●	●	●	●
Complimentary transportation and walking paths to the theme parks and Universal CityWalk™	Shuttle Buses	Water Taxis Shuttle Buses	Water Taxis Shuttle Buses	Water Taxis Shuttle Buses	Water Taxis Shuttle Buses
Resort-wide charging privileges with room key	●	●	●	●	●
Complimentary access* to select live entertainment venues at Universal CityWalk for the length of stay	●	●	●	●	●
Complimentary delivery of merchandise purchased throughout the resort to the hotel	●	●	●	●	●
Priority seating at select restaurants throughout the resort			●	●	●

\*\*Paid theme park admission required. Only valid at Universal Studios Florida™ and Universal's Islands of Adventure™ theme parks. Not valid at Harry Potter and the Forbidden Journey™, Harry Potter and the Escape from Gringotts™, other select attractions, separately ticketed events and Hogwarts™ Express. Benefit not valid for guests staying at Universal's Cabana Bay Beach Resort and Loews Sapphire Falls Resort; available for purchase only. Only valid for the number of guests staying in the room for the length of hotel stay as indicated on the Universal Express Unlimited pass. Available during normal theme park operating hours only. Additional restrictions may apply and benefits are subject to change without notice. \*\*\*Based on seasonal peak pricing for the Universal Express Unlimited pass. \*Paid theme park admission required. Early Park Admission begins one (1) hour prior to regularly scheduled park opening to either Universal Studios Florida™ or Universal's Islands of Adventure™ as determined by Universal Orlando and Universal's Volcano Bay™ (Opening early Summer 2017). Valid at select attractions at each park. Attractions are subject to substitutions without notice. Additional restrictions may apply. †Valid for registered on-site hotel guests for length of stay. CityWalk access not valid for separately ticketed concerts and special events. Some venues require ages 21 or older for admission. Valid Photo ID required. Does not include admission to AMC® Universal Cineplex 20 with IMAX®, the Blue Man Group show or Hollywood Drive-in Golf™. Subject to availability. Restrictions apply and benefits are subject to change without notice.



**A BLAST**  
FROM THE PAST.





## UNIVERSAL'S CABANA BAY BEACH RESORT – PRIME VALUE HOTEL

It's the most affordable way to enjoy all Universal Orlando Resort™ has to offer. This Prime Value-priced hotel features family suites which sleep up to six and include a kitchenette and extra bathroom space. Standard rooms are also available at this fun 1950s and 60s beach resort-themed hotel. Two new towers will be unveiled at Cabana Bay Beach Resort this year, offering the best views of Universal's Volcano Bay™ water theme park, just a short walk away.

### DINING

Choose from an array of taste-tempting options at the Bayliner Diner™ food court. Dine while you bowl at the Galaxy Bowl Restaurant™, have a delicious pizza delivered right to your room, or start your day at the hotel's own Starbucks®.

### RECREATION

Enjoy two massive pools, a soothing lazy river and a water slide. You can bowl a frame or two at the 10-lane Galaxy Bowl†† Plus, you can work out at the complimentary Jack LaLanne Physical Fitness Studio. ††Fees apply



In the family suites, a convenient sliding panel separates the bedroom from the living area and kitchenette for privacy.



LOEWS  
**SAPPHIRE  
FALLS**  
RESORT  
UNIVERSAL ORLANDO™

COOL CARIBBEAN  
**COMFORT.**





## LOEWS SAPPHIRE FALLS RESORT – PREFERRED HOTEL

The newest on-site hotel brings Caribbean-inspired relaxation and tropical elegance to Universal Orlando Resort™. From the ruins of the stone turret in the lobby to the inviting island charm of the guest rooms, you will be surrounded by a vivid, textured haven that is inspired by landmarks of the islands.

### DINING

Choose from a host of intriguing and exceptional dining options. Among them is Amatista Cookhouse™, a full-service restaurant offering scenic water views and serving breakfast, lunch and dinner. Strong Water Tavern, a lobby lounge and bar, also hosts a tapas inspired menu, ceviche bar and rum tastings.

### RECREATION

There is no shortage of fun once the adventures in the parks end. Blissful hours will be spent at the 16,000 square foot pool with two sand areas, a children's play area with pop-up jets, a large hot tub and a water slide. There's also a game room, complimentary fitness center and much more.





COME SAIL  
**AWAY.**





Guests of Loews Royal Pacific Resort can skip the regular lines with FREE\*\* Universal Express Unlimited™

\*\*Restrictions apply. See page 19 for details.

## LOEWS ROYAL PACIFIC RESORT – PREFERRED HOTEL

Kick back and relax in an oasis of tropical splendor. You'll discover lush landscaping, exotic native carvings, and a huge white sand beach to make you feel as if you've sailed away to the enchanted isles of the South Seas. Enjoy rooms that exude the warmth and charm of the islands.

### DINING

Savor the flavors of the islands with five restaurants and lounges, including the Orchid Court Sushi Bar, Jake's American Bar and the Asian-infused creations of Emeril's Tchoup Chop. The full-service Islands Dining Room serves modern, Pan Asian cuisine and also hosts a fun Character Breakfast every Sunday morning featuring many of your favorite theme park characters. (Reservations recommended.)

### RECREATION

Savor the lagoon-style pool, complete with the Royal Bali Sea interactive water play area. For a special treat the whole family will love, experience the music and authentic Polynesian cuisine of the weekly Wantilan Luau (reservations and separate fee required).





CHECK IN.  
ROCK OUT.





Guests of the Hard Rock Hotel® can skip the regular lines with FREE\*\* Universal Express Unlimited™

\*\*Restrictions apply. See page 19 for details.

## HARD ROCK HOTEL® – PREMIER HOTEL

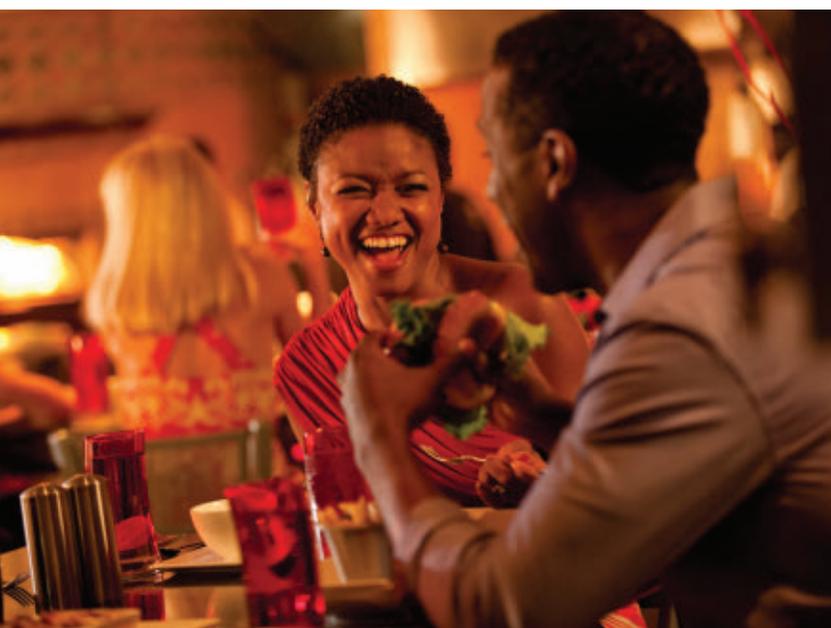
It's the perfect mix of funk and just plain fun. Here you'll feel like you just stepped off the stage, surrounded by the music, style, and irreverent attitude of the rock 'n' roll lifestyle. You'll find stylish furnishings and rock 'n' roll artwork in every guest room, plus all the amenities you'll need to get away from your adoring fans.

### DINING

Enjoy steak and seafood at the legendary Palm Restaurant, or American classics with a rock 'n' roll twist at The Kitchen. Emack & Bolio's offers premium ice cream in fun flavors, while adults can enjoy cocktails and conversation at the Velvet Bar.

### RECREATION

The lively swimming pool features a sand beach, volleyball court, a water slide and underwater music. The Sound of Your Stay is a complimentary all-encompassing music amenity program that gives you access to experiences you can't get anywhere else.





THE SWEET  
**LIFE.**





Guests of Loews Portofino Bay Hotel can skip the regular lines with FREE\*\* Universal Express Unlimited!™

\*\*Restrictions apply. See page 19 for details.

## LOEWS PORTOFINO BAY HOTEL – PREMIER HOTEL

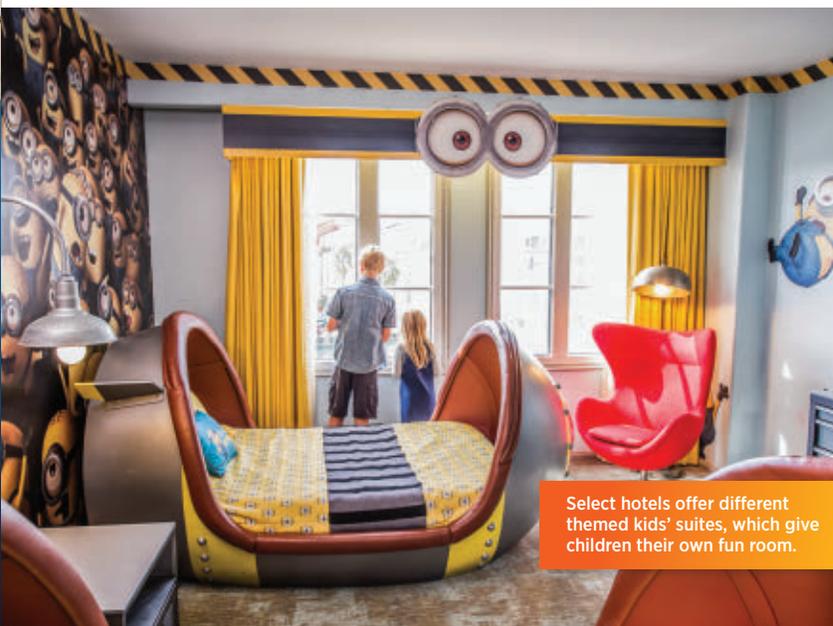
Experience la dolce vita—the sweet life—at this stunning re-creation of the famed seaside resort town of Portofino, Italy, authentic down to the cobblestone streets and sidewalk cafes. Enjoy spacious guest rooms, including delightful *Despicable Me*-themed kids' suites.

### DINING

Eight restaurants and lounges take you on a culinary tour of Italy, from the casually elegant Bice Ristorante, to the authentic specialties of Mama Della's Ristorante™ and Trattoria del Porto™

### RECREATION

Discover three themed swimming pools – the Beach Pool, the elegant Villa Pool, and the secluded Hillside Pool. Pamper yourself at the Mandara Spa®, and enjoy the romantic ballads of Musica della Notte nightly on the harborside piazza (weather permitting).



Select hotels offer different themed kids' suites, which give children their own fun room.





ANYTHING BUT  
**ORDINARY.**

Delicious Eats & Fantastic Treats  
at the all-new The Toothsome  
Chocolate Emporium & Savory  
Feast Kitchen™





This is where it all comes together. This is where unforgettable family fun meets restaurants that don't just make you say "Yum," but "Wow." The one place where the dining tastes of every member of the family and entertainment everyone can enjoy all intersect. It's everything you're looking for. And anything but ordinary. Universal CityWalk™, The Epicenter of Awesome. Conveniently located right between Universal's Islands of Adventure™ and Universal Studios™ and within walking distance of each on-site hotel, CityWalk™ is open daily until 2 a.m.

## DINING

Enjoy the cuisine of Emeril's® Restaurant Orlando, the world's largest Hard Rock Cafe®, Jimmy Buffett's® Margaritaville®, and unique venues such as The Cowfish®, Antojito's Authentic Mexican Food™ and Vivo Italian Kitchen™. Catch every play and highlight on nearly 100 HDTV screens at NBC Sports Grill & Brew™ and discover astounding culinary alchemy at the all-new The Toothsome Chocolate Emporium & Savory Feast Kitchen™

## ENTERTAINMENT

The wildly popular Blue Man Group show is an event that will rock every member of the family. You can see the biggest names in music and comedy at Hard Rock Live®, and sing karaoke with a live band and backup singers at CityWalk's Rising Star™

## FAMILY FUN

Catch the latest movies at the AMC® Universal Cineplex 20 with IMAX®, and challenge the kids to 36 holes of mini-golf fun at Hollywood Drive-In Golf™

## NIGHTTIME FUN WITH NO COVER CHARGES

Multi-Day theme park tickets include free all-club access<sup>†</sup> to select live entertainment at CityWalk™

<sup>†</sup>Not valid for separately ticketed concerts and special events. Some venues require ages 21 or older and a cover charge for admission. Valid Photo ID required. Does not include admission to AMC® Universal Cineplex 20 with IMAX®, the Blue Man Group show or Hollywood Drive-in Golf™. Subject to availability. Restrictions apply and benefits are subject to change without notice. Additional restrictions apply.

THERE'S  
ALWAYS A  
**PARTY.**



Nobody throws a party like Universal Orlando Resort™. From concerts to parades to unique seasonal festivities in the theme parks, be sure to plan your next visit around these exciting special events.

## A CELEBRATION OF HARRY POTTER™

WINTER

You don't have to be a Harry Potter™ fan to enjoy A Celebration of Harry Potter™, a three-day event filled with film talent appearances, demonstrations, and other activities.

## MARDI GRAS

SPRING

Universal Orlando's Mardi Gras, Florida's Biggest Party, offers a dazzling parade, millions of beads, and the biggest names in music live in concert.

## ROCK THE UNIVERSE™

FALL

This two-day festival at Universal Studios™ features the hottest bands in Christian music!

## HALLOWEEN HORROR NIGHTS™

FALL

Each fall, Universal Studios transforms into the nation's premier Halloween event featuring terrifying haunted houses, nightmarish scare zones and outrageous live shows?

## HOLIDAY FESTIVITIES

WINTER

Celebrate the holidays at Universal Orlando Resort™. At Universal Studios Florida™, see a spectacular parade with floats, marching bands and more. The fun continues at Universal's Islands of Adventure™, featuring a touching holiday show and dazzling decorations. Plus, you can ring in the New Year at Universal CityWalk's dazzling party—EVE<sup>3</sup>. With holiday events at each hotel as well, it's truly a resort-wide celebration.

<sup>1</sup>Rock the Universe is a separately ticketed event. Entertainment, attractions, pricing, tickets and dates are subject to change without notice. <sup>2</sup>Halloween Horror Nights is a separately ticketed event. Event occurs rain or shine. No rainchecks, returns or refunds. Prices, dates, times, attractions and entertainment subject to availability and may change without notice. Other restrictions may apply. WARNING: EVENT MAY BE TOO INTENSE FOR YOUNG CHILDREN AND IS NOT RECOMMENDED FOR CHILDREN UNDER THE AGE OF 13. NO COSTUMES OR MASKS ALLOWED. <sup>3</sup>Separately ticketed event. Restrictions apply. New Year's Eve at CityWalk™ is for 21+ only. Valid Photo ID required.



A CELEBRATION OF HARRY POTTER™



ROCK THE UNIVERSE™



HOLIDAYS



HALLOWEEN HORROR NIGHTS™



# UNIVERSAL PARKS & RESORTS VACATIONS™

## THE OFFICIAL TRAVEL COMPANY OF UNIVERSAL ORLANDO RESORT™

From hotels to airfare to rental cars to theme park tickets, we have everything you need to design the ideal vacation in one simple, easy and convenient transaction. We also offer exclusive vacation enhancements such as Universal Express™ ride access, character breakfasts, the Universal Dining Plan™ and much more. You can choose from a wide selection of on-site or nearby Universal Partner Hotels that offer the perfect accommodations to meet your needs.

## BEST PRICE GUARANTEE

SEE PAGE 51 FOR DETAILS

The Best Price Guarantee is valid on every package booked through Universal Parks & Resorts Vacations™, who provide the best Universal Orlando Resort™ vacation package selection and value. If you find an identical vacation package at a price lower than what is offered on our websites or the Universal Orlando Guest Contact Center, contact your travel agent within 48 hours of initial deposit or complete purchase to claim the **Best Price Guarantee**<sup>4</sup>. If our Team Members verify eligibility, they'll issue the adjustment for the difference in price, plus give a \$25 credit to purchase additional items for your vacation package.



# DESIGN YOUR IDEAL VACATION.

Create your complete vacation package quickly and easily. When you purchase any vacation package with Universal Parks & Resorts Vacations™ you'll receive special benefits like Early Park Admission<sup>^</sup> to The Wizarding World of Harry Potter™ and Universal's Volcano Bay™ (Opening early Summer 2017) one hour before the theme parks open.

## BOOK WITH UNIVERSAL PARKS & RESORTS VACATIONS™ TODAY.

### SPLASH, STAY & PLAY

Enjoy exclusive savings with this package only through Universal Parks & Resorts Vacations™. It includes:

- 4-Night hotel accommodations
- 4-Day admission<sup>5</sup> to all three Universal Orlando™ theme parks
- Early Park Admission<sup>^</sup> to The Wizarding World of Harry Potter™ and Universal's Volcano Bay™ one hour before the theme parks open (valid theme park admission required)
- And more

Upgrade to a select on-site hotel and skip the regular lines at participating rides and attractions at Universal Studios Florida™ and Universal's Islands of Adventure™ theme parks with free\*\* Universal Express Unlimited™ ride access.



All package inclusions & options subject to change without notice. Errors will be corrected where discovered, and Universal Orlando and Universal Parks & Resorts Vacations reserve the right to revoke any stated offer and to correct any errors, inaccuracies or omissions, whether such error is in this brochure, on a website, or any print or other advertisement relating to these products and services. Requires theme park admission. Early Park Admission begins one (1) hour prior to regularly scheduled park opening to either Universal Studios Florida™ or Universal's Islands of Adventure™ as determined by Universal Orlando and Universal's Volcano Bay™ (Opening 2017). Valid at select attractions at each park. Attractions are subject to substitutions without notice. Additional restrictions may apply. \*\*Paid theme park admission required. Benefit not valid for guests staying at Universal's Cabana Bay Beach Resort or Loews Sapphire Falls Resort; available for purchase only. Not valid at Harry Potter and the Forbidden Journey™, Harry Potter and the Escape from Gringotts™, and other select attractions. Not valid at Hogwarts™ Express. Only valid for the number of guests staying in the room for the length of hotel stay as indicated on the Universal Express Unlimited pass. Available during normal theme park operating hours only. Not valid for separately ticketed special events. Additional restrictions apply and benefits are subject to change without notice.



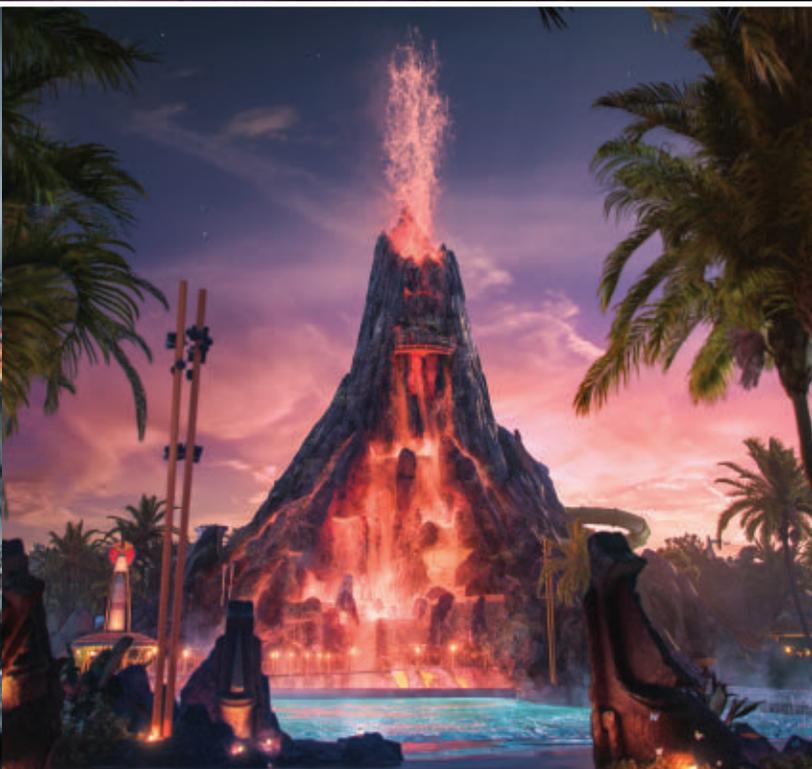
## THE WIZARDING WORLD OF HARRY POTTER™ EXCLUSIVE VACATION PACKAGE

Ask your travel provider about this exclusive package only available through Universal Parks & Resorts Vacations™. It includes:

- 4-Night hotel accommodations
- 4-Day theme park admission<sup>5</sup>
- Breakfast at the Leaky Cauldron™ in Universal Studios™ - one per person
- Breakfast at the Three Broomsticks™ in Universal's Islands of Adventure™ - one per person
- Early Park Admission<sup>^</sup> to The Wizarding World of Harry Potter™ and Universal's Volcano Bay™ one hour before the theme parks open (valid theme park admission required)
- One (1) Shutterbutton's™ Photography Studio<sup>6</sup> session in The Wizarding World of Harry Potter™ - Diagon Alley™

## PLAN YOUR VACATION

You can tailor any vacation package to fit your needs. Choose the hotel and the number of days you're staying. Add on tickets to Universal Studios Florida™, Universal's Islands of Adventure™ or Universal's Volcano Bay™ (Opening early Summer 2017). Include the Universal Dining Plan™ or a performance of Blue Man Group. Do you need airfare and Universal's SuperStar Shuttle airport transfer service? Create your ideal vacation based on your budget and what your family wants to experience.



<sup>5</sup>Tickets are non-refundable, non-transferable, and must be used by the same person on all days. Does not include admission to separately ticketed events or Universal CityWalk™, parking, or discounts on food or merchandise. Operating hours, prices, dates, times, attractions, and entertainment are subject to availability and to change without notice. <sup>\*\*</sup>Paid theme park admission required. Benefit not valid for guests staying at Universal's Cabana Bay Beach Resort or Loews Sapphire Falls Resort; available for purchase only. Not valid at Harry Potter and the Forbidden Journey™, Harry Potter and the Escape from Gringotts™, and other select attractions. Not valid at Hogwarts™ Express. Only valid for the number of guests staying in the room for the length of hotel stay as indicated on the Universal Express Unlimited pass. Available during normal theme park operating hours only. Not valid for separately ticketed special events. Additional restrictions apply and benefits are subject to change without notice. <sup>6</sup>Upon full payment for The Wizarding World of Harry Potter™ Exclusive Vacation Package we will send an E-Travel Document to the e-mail provided at the time of booking. The E-Travel Document will include confirmation instructions, destination information and details about your Shutterbutton's™ Photography Studio session. Valid for one (1) Studio session per room and a maximum of five (5) guests per session. Session includes: one (1) commemorative Shutterbutton's™ experience DVD in a Shutterbutton's™ Photography Studio DVD case and access to unlimited digital views. Access to digital viewing is provided by Colorvision International Inc. and is subject to additional terms and conditions. Data rates and other charges may apply. Please check with your carrier. Universal Parks & Resorts Vacations is registered with the State of Florida as a seller of travel. Registration number ST-24215.

# THE PERFECT TICKET FOR THE PERFECT VACATION.

Universal Orlando Resort™ lets you create the vacation package and ticket that's just right for you and your family. Whether you want to stay on-site or prefer a nearby Universal Partner Hotel, whether you're looking to stay a week or longer or only have a few days, we give you all the options you need to customize the ideal vacation. Pick your theme park tickets. Add Park-to-Park access for the utmost in flexibility. Select a variety of shows, attractions, dining options or more to enhance your vacation. With so much to see and do, it's days and nights of endless fun for every member of the family.

## NIGHTTIME FUN WITH NO COVER CHARGES

Multi-Day theme park vacation packages include free all-club access\* to select live entertainment venues at Universal CityWalk™

Additional restrictions apply to all ticket/add-on products and all offers, prices, benefits and entertainment are subject to change without notice. All ticket products are valid during normal theme park operating hours only. Parks, attractions, or entertainment may close due to refurbishing, capacity, weather or special events; change operating hours; and otherwise change or be discontinued without notice. \*CityWalk Party Pass™ valid for fourteen (14) consecutive nights including first day any portion of ticket is used. Not valid for separately ticketed concerts and special events. Some venues require ages 21 or older for admission. Valid photo ID required. Does not include admission to AMC® Universal Cineplex 20 with IMAX®, the Blue Man Group show, or Hollywood Drive-In Golf™. Subject to availability. Restrictions apply and benefits are subject to change without notice.





# TICKET OPTIONS

## UNIVERSAL ORLANDO RESORT™ TICKETS

With so much to see and do at Universal Studios Florida™, Universal's Islands of Adventure™ and Universal's Volcano Bay™, the 3-Park Ticket is your best value, and the value increases the more days you add.

## UNIVERSAL EXPRESS™ COMBO TICKETS

Enjoy theme park access to BOTH Universal's Islands of Adventure AND Universal Studios Florida each day of your visit PLUS Universal Express™ Ride Access<sup>7</sup>.

## UNIVERSAL'S VOLCANO BAY™ SINGLE PARK TICKETS

Add Universal's Volcano Bay™ tickets to your vacation package, and experience an all-new water theme park like no other filled with thrills, indulgence and rejuvenation.

## BLUE MAN GROUP COMBO TICKETS

Get theme park access to Universal's Islands of Adventure AND Universal Studios Florida each day of your visit, PLUS a performance by Blue Man Group<sup>8</sup>.

**YOU CAN ADD ANY OF THESE  
TICKETS TO ANY UNIVERSAL PARKS  
& RESORTS VACATIONS™ PACKAGE.**

Tickets are non-refundable, non-transferable, and must be used by the same person on all days. Unless otherwise indicated, does not include admission to separately ticketed events or venues at either theme park or Universal CityWalk™, parking or discounts on food or merchandise. <sup>7</sup>Limit one (1) Express ride access entry per participating attraction. Not valid at Harry Potter and the Forbidden Journey™, Harry Potter and the Escape from Gringotts™, and other select attractions. Not valid at Hogwarts™ Express. Only valid for the ticket holder. Available during normal theme park operating hours only. Not valid for separately ticketed special events. Additional restrictions may apply and benefits are subject to change without notice. Valid for 14 consecutive days from the first day of use. <sup>8</sup>Ticket Prices will vary according to where seats are located within venue for the Blue Man Group show.

# FUN JUST GOT A TURBO BOOST.

## VACATION ENHANCEMENTS

Sensational live entertainment. Unforgettable family fun. Unique special events. Priority access to theme park attractions. Be sure to add one or more of these terrific options to take any Universal Orlando Resort™ vacation to a whole new level of excitement.

## UNIVERSAL EXPRESS™

Guests with a Universal Express™ Pass have access to shorter wait times and skip the regular lines<sup>9</sup> on amazing rides and attractions throughout Universal's Islands of Adventure™ and Universal Studios Florida™.

## BLUE MAN GROUP

Blue Man Group is comedy, theater, rock concert and dance party all rolled into one. This wildly popular phenomenon delivers an unforgettable, multi-sensory experience. It's an outrageous evening of entertainment.

## VIP EXPERIENCE

Get the red carpet treatment with a personally guided<sup>10</sup> tour of Universal Orlando Resort's theme parks, including front-of-the-line access to rides and attractions (separate theme park admission required).

## MY UNIVERSAL PHOTOS™

We'll capture your moments for you. Throughout both theme parks you'll find special photo op locations, so you'll be able to view and share your #UniversalMoments as you're making them.

## AIR INCLUSIVE VACATIONS

Add airfare to your trip to create a seamless vacation experience.





## GROUP VACATIONS

Customize your Group Vacation with hotel accommodations, theme park tickets and much more.

### Exclusive benefits for groups with 10 or more guest rooms:

- Every member of the group will receive Early Park Admission<sup>^</sup> to The Wizarding World of Harry Potter™ and Universal's Volcano Bay™ one hour before the theme parks open (valid theme park admission required)
- FREE Universal Orlando™ "A Universe of Savings" coupon book<sup>1</sup> with up to \$150 in savings on food, merchandise and more
- As a bonus, the group leader will receive a free Universal Dining Plan™<sup>2</sup> with purchase of Dining Plan by the group
- Special discounts on select products

## TRAVEL PROTECTION OPTION

Universal Parks & Resorts Vacations™ Travel Protection Option (see page 54) provides you with the flexibility to cancel your vacation for any reason prior to departure for unplanned occurrences during your trip.



The options above require additional fees. <sup>1</sup>Limit one (1) Express ride access entry per participating attraction. Not valid at Harry Potter and the Forbidden Journey™, Harry Potter and the Escape from Gringotts™, and other select attractions. Not valid at Hogwarts™ Express. Only valid for the ticket holder. Available during normal theme park operating hours only. Not valid for separately ticketed special events. Additional restrictions may apply and benefits are subject to change without notice. Valid for 14 consecutive days from the first day of use. <sup>2</sup>Separate Theme Park Admission required for all VIP Experiences. Anyone under 18 years old must be accompanied by an adult. VIP Experience pricing and availability vary depending upon the date and product selection. Theme park admission is not included in the listed price. Non-Private tours are available for individual parties of up to six (6) persons only and will include multiple parties in the same tour group. Parties or groups of seven (7) or more will need to book a Private VIP Experience which will include only members of their individual group. <sup>3</sup>Paid theme park admission required. Early Park Admission begins one (1) hour prior to regularly scheduled park opening to one (1) Universal Orlando theme park as determined by Universal Orlando. Valid at select attractions at each park. Universal Orlando Resort reserves the right to open alternative attractions in the event that a technical problem arises or an attraction opening is delayed. <sup>4</sup>Package purchase required; one "A Universe of Savings" coupon book per package. Other restrictions may apply. <sup>5</sup>The Universal Dining Plan and The Universal Dining Plan - Quick Service are non-refundable. Universal Dining Plan cards cannot be returned or refunded, and will not be replaced if lost, stolen or destroyed. Gratuities are not included. Theme park admission is required for dining in Universal Studios and Islands of Adventure. Children ages 3 to 9 must order from the Kid's Menu. Only valid during normal operating hours. Participating locations are subject to change without notice and venue operating hours may vary by location. Merchandise is not included. Additional restrictions may apply and are subject to change without notice.

# GET AROUND WITH EASE.

## TRANSPORTATION OPTIONS

You'll find a variety of options to help get you where you need to go. Add any of these transportation options to a Universal Parks & Resorts Vacations™ package.

## UNIVERSAL'S SUPERSTAR SHUTTLE

Universal's SuperStar Shuttle offers Round Trip Transfers from Orlando International Airport to each of the Universal Orlando Resort™ on-site hotels: Universal's Cabana Bay Beach Resort, Loews Sapphire Falls Resort, Loews Royal Pacific Resort, Hard Rock Hotel® and Loews Portofino Bay Hotel. This product includes welcome service and pre-printing of theme park tickets in a travel wallet.

## ROUND-TRIP TRANSFER

Travel between Orlando International Airport and Universal Partner Hotels via taxi, sedan or van.

## TAKE TWO TRANSFER

Enjoy one-way transfer service from Orlando International Airport to a Universal Orlando Resort hotel and one-way transfer from a Universal Orlando hotel to a Walt Disney World® hotel.

## AREA TRANSPORTATION

For guests staying at a Walt Disney World® Resort area hotel, we offer round-trip shuttle transportation to Universal Orlando Resort.





## RENTAL CAR

Whether you want to cruise around town in a convertible or save money with an economy car, we can make arrangements for the vehicle that best meets your needs.



When you rent a car, you shouldn't need a handbook. Why not choose simple, smart and easy on the wallet? Then you can focus on having fun. Book with Budget, Official Car Rental Partner of Universal Orlando Resort.



Life is nonstop. We're here to keep you moving. From the car to the accessories, you choose what best fits you and your trip with Avis, Official Car Rental Partner of Universal Orlando Resort.

**CHOW  
DOWN.  
DRINK IT  
ALL IN.**



Dine on authentic British cuisine at the Three Broomsticks™ in The Wizarding World of Harry Potter™ - Hogsmeade™. Grab a Krustyburger in Springfield's Fast Food Boulevard. Sample "Burgushi," a fusion of burgers and sushi, at The Cowfish® in Universal CityWalk™. Be serenaded by strolling musicians at Mama Della's Ristorante™ at Loews Portofino Bay Hotel. Throughout Universal Orlando Resort's immersive dining venues, there's fun themed food to please any palate.

### UNIVERSAL DINING PLAN™

Pre-purchase a Universal Dining Plan (includes a full-service restaurant meal and is only available as part of a vacation package booked through Universal Parks & Resorts Vacations™) or Universal Dining Plan - Quick Service<sup>12</sup>. Enjoy convenience, savings, and selection, including over 100 dining locations to choose from in the theme parks and Universal CityWalk™.

### CHARACTER DINING

Meet some of your favorite Universal Studios™ theme park characters at Universal's Character Breakfast™ (Reservations and separate theme park admission required). Select on-site hotels also offer character dining on select days and nights.

### SPECIAL EXPERIENCES

Cap off the evening with a delicious dinner and dazzling entertainment at Universal's Cinematic Spectacular Dining Experience™ (Reservations and separate theme park admission required). You can also head to CityWalk™ for a Meal and Movie Deal to enjoy dinner plus a movie at AMC® Universal Cineplex 20 with IMAX®.



<sup>12</sup>The Universal Dining Plan and The Universal Dining Plan - Quick Service are non-refundable. Universal Dining Plan cards cannot be returned or refunded, and will not be replaced if lost, stolen or destroyed. Gratuities are not included. Theme park admission is required for dining in Universal Studios and Islands of Adventure. Children ages 3 to 9 must order from the Kid's Menu. Only valid during normal operating hours. Participating locations are subject to change without notice and venue operating hours may vary by location. Merchandise is not included. Additional restrictions may apply and are subject to change without notice.

# A VARIETY OF HOTEL OPTIONS MINUTES AWAY.

Chosen based on quality, reputation, and proximity to Universal Orlando Resort™, the Universal Partner Hotels are each located within minutes of Universal Orlando™. From value to moderate to luxury accommodations, the Universal Partner Hotels offer many ideal options. Plus, you'll receive FREE scheduled transportation<sup>13</sup> between your hotel and Universal Orlando.

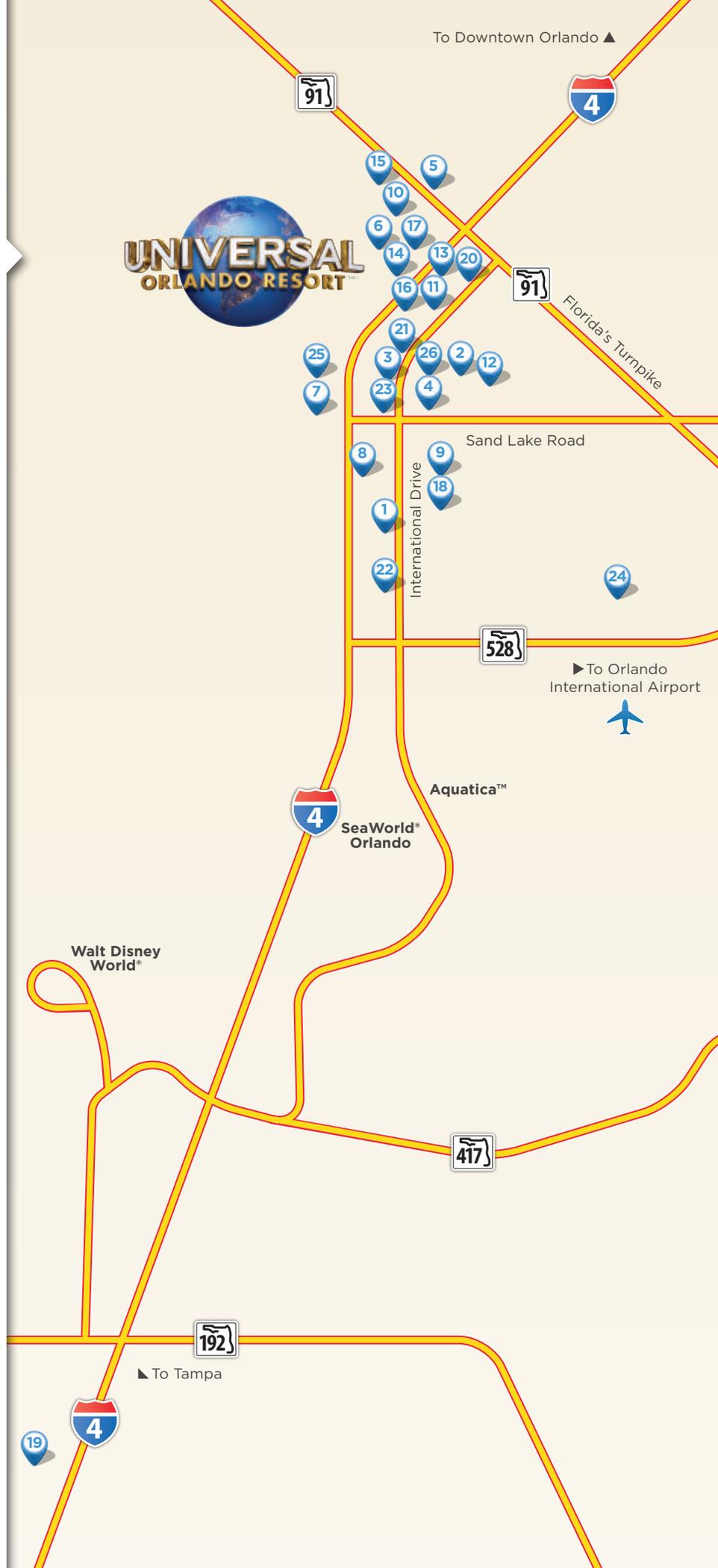
In addition to transportation and the wide range of accommodations our Universal Partner Hotels offer, guests can also enjoy additional BONUS BENEFITS at some of our partner hotels.

**BONUS BENEFITS** **Guests staying at hotels noted by the star symbol receive the following Bonus Benefits:**

- Discounts on merchandise<sup>14</sup> at select Universal Orlando™ theme park locations.
- Discounts on food and non-alcoholic beverages at select theme park and CityWalk® locations.<sup>13</sup>
- Universal Partner Hotel Vacation Planning Center



Participating Universal Partner Hotels subject to change without notice. <sup>13</sup>Transportation schedule and availability subject to change without notice. <sup>14</sup>Not valid with any other offers, promotions or discounts. Benefits subject to change without notice. Discounts are not valid at The Wizarding World of Harry Potter™. Excludes all Harry Potter™ merchandise available at Islands of Adventure Trading Company and Universal Studios Store™ at Universal's Islands of Adventure™ and Universal Studios Florida™, film, batteries, candy, tobacco, sundries, and media. Benefits not valid after checkout date. Restrictions apply.





### 1 AVANTI RESORT



This hotel is a shining beacon in the heart of activity and dining options on International Drive. Enjoy casual dining and beverage options at our Pool Bar & Grill, Café/Marketplace and Lobby Barista featuring Starbucks®.

- Oversized pool area with kids water playscape, beach volleyball and shuffleboard
- 652 renovated, contemporary-style guest rooms & suites
- Resort-wide WiFi, fitness center, and game room



### 2 BEST WESTERN ORLANDO GATEWAY



Within walking distance to exciting shopping, dining and entertainment, this full-service hotel provides family friendly accommodations.

- Full-service restaurant, lounge and deli
- Heated pool, whirlpools, tennis and basketball courts
- Free wireless internet access, parking, fitness center and business center



### 3 COCO KEY HOTEL AND WATER RESORT - ORLANDO



We make guests happy at Orlando's only canopy-covered outdoor water resort. Located on International Drive, central to all attractions.

- 54,000 sq. ft. water resort with 4 pools, 14 slides and interactive play island
- 3 restaurants and a 6,500 sq. ft. Key Quest Arcade
- Modern décor rooms with in-room mini-refrigerator and safe



### 4 COMFORT INN & SUITES



Located in the heart of the world-famous International Drive area, this hotel puts you just minutes from all there is to see and do in Orlando.

- All rooms include microwave & mini-refrigerator
- Complimentary full hot breakfast buffet
- Complimentary WiFi, business center, fitness center, & scheduled attraction shuttle



### 5 COMFORT SUITES ORLANDO



This property offers all-suite hotel accommodations, ideal for all travelers, offering comfort, convenience and unsurpassed hospitality.

- Complimentary hot breakfast buffet, business center and WiFi throughout hotel
- Complimentary outdoor heated pool, hot tub and fitness center
- In-room amenities include refrigerators, microwaves and pull-out sofa beds



**6** **DOUBLETREE BY HILTON**   
AT THE ENTRANCE TO UNIVERSAL ORLANDO™



Enjoy the world famous cookies upon arrival in this full-service hotel. The spacious guest rooms include 2 queen or 1 king bed and the Sweet Dreams Bedding Package plus:

- 32" flat screen TVs, mini-refrigerator and coffee maker
- Starbucks, deli, bar and full-service restaurant
- Heated Jr. Olympic-size pool, whirlpool, fitness center and game room



**7** **DRURY INN & SUITES** 



Located just off Interstate-4, this hotel provides easy access to Universal Orlando Resort™ and many FREE extras for guests to enjoy.

- Free HOT! QUIKSTART™ Breakfast
- Free 5:30 Kickback® – Hot Food & Cold Beverages
- Indoor/outdoor connecting pool with Whirlpool



**8** **EMBASSY SUITES**   
INTERNATIONAL DRIVE/JAMAICAN COURT



Located at International Drive and Jamaican Court, this full-service property offers spacious two-room suites as well as extra amenities.

- Complimentary cooked-to-order breakfast daily
- Complimentary cocktails every evening 5:30-7:30
- Mini-refrigerators and microwaves in all suites



**9** **FAIRFIELD INN & SUITES ORLANDO**   
INTERNATIONAL DRIVE/CONVENTION CENTER



Centrally located, this hotel lets you walk to over 30 restaurants, shops and attractions.

- Microwave, mini-refrigerator, coffee maker and hair dryer in all rooms
- Outdoor pool and jacuzzi
- Free scheduled shuttle to major theme and water parks



**10** **FAIRFIELD INN & SUITES**   
NEAR UNIVERSAL ORLANDO™



Closest Marriott to Universal Orlando Resort™, within 1 mile. This hotel is within walking distance of Universal Orlando™ and also offers multiple daily shuttles.

- Complimentary full hot breakfast, wireless internet and parking
- Outdoor pool and spa, 24-hour fitness room, and business center
- Non-smoking hotel



**11** **FOUR POINTS BY SHERATON**   
**ORLANDO INTERNATIONAL DRIVE**



Located on the world-famous International Drive, just minutes from Universal Orlando Resort.™

- Collection of restaurants, shopping and attractions nearby
- Fully renovated pool with full-service bar and scheduled pool activities for families to enjoy
- Game room and laundry facilities



**12** **HAMPTON INN ORLANDO**   
**NEAR UNIVERSAL BLVD./INTERNATIONAL DRIVE**



Conveniently located near Universal Orlando Resort,™ this hotel features many amenities including an on-site convenience store and Universal Orlando Ticket Center in the hotel lobby.

- Complimentary hot breakfast with to-go options
- Free high-speed WiFi and coin guest laundry
- Pool with cabanas and on-site fitness center



**13** **HILTON GARDEN INN** 



Near Universal Orlando™ and hundreds of dining, shopping and entertainment venues all accessible on the I-Ride Trolley. Rooms feature mini-fridge, microwave and coffee maker.

- Free wireless Internet
- Free fitness and business centers, parking, and no resort fees
- On-site restaurant and Tiki Bar lounge with 10 poolside cabanas



**14** **HOLIDAY INN & SUITES**   
**ACROSS FROM UNIVERSAL ORLANDO™**



Fresh • Spacious • Modern • and Affordable. This hotel's Deluxe Guest rooms and suites offer 2 Double Beds or 1 King.

- 32" LCD flat screen TV's, microwave, refrigerator and coffee maker
- Heated pool, game room, fitness center, business center
- Free parking, free WiFi and on-site TGI Fridays™



**15** **HOLIDAY INN EXPRESS HOTEL & SUITES** 



Near Universal Orlando Resort,™ this property offers a towering 11-story building that features comfortable rooms and suites and service that will surpass your every expectation.

- Breakfast buffet with hot items
- Fitness center, business center and free WiFi access
- Universal Orlando Ticket Center in lobby



### 16 **HOMEWOOD SUITES BY HILTON**



This spacious 5-story hotel features “home-like” one bedroom suites with separate living, dining, and sleeping areas.

- Complimentary breakfast buffet
- Evening Welcome Home reception (Mon-Thurs) featuring full dinner fare, beer, wine, and assorted beverages
- In-room fully equipped kitchens



### 17 **HYATT PLACE ORLANDO**



Spacious guestrooms with a 42” flat panel high-definition television, the signature Hyatt Grand Bed and a plush Cozy Corner oversized sofa sleeper.

- Newly renovated
- Complimentary hot buffet-style breakfast and wireless internet
- Swimming pool and fitness center



### 18 **MYSTIC DUNES RESORT & GOLF CLUB**



Enjoy close proximity to fun and excitement at this distinctive destination resort. Escape to a relaxing, tranquil retreat of spacious, fully-appointed villas and a wide array of resort amenities.

- 4 heated resort pools including Dunes Lagoon with 2-story water slide and private cabanas
- Complimentary theme park shuttle transportation
- McKenzie's Full Service Restaurant & Bar



### 19 **ORLANDO INTERNATIONAL RESORT CLUB**



Located right off International Drive, family suites feature a king bed in master bedroom, two twins in second bedroom and sleeper sofa in a spacious living room. Family suites also boast a kitchen, 2 bathrooms, washer/dryer and balcony/patio.

- 2-bedroom family suites with private bedrooms, full kitchens and living/dining areas
- Swimming pool, fitness center, sport courts and children's playground
- Close to shopping, dining and entertainment



### 20 **ROSEN INN**



Staying at this hotel within two miles of Universal Orlando™ puts guests within minutes of Orlando's attractions and all that International Drive has to offer.

- Three dining options plus Kids Eat Free program
- Outdoor pool, game room and fitness center
- International pub & Shogun Japanese Steakhouse



### 21 ROSEN INN AT POINTE ORLANDO



Minutes from Universal Orlando™ and close to shopping, movies and many restaurants.

This family friendly hotel provides a great location for your Orlando vacation.

- Buffet restaurant, sports bar, 24 hour market, Starbucks® Coffee and gift shop
- Kids 9 and under eat free (with adult, buffet only)
- Game Room, 3 pools, free WiFi and parking



### 22 ROSEN INN INTERNATIONAL



Within walking distance to exciting shopping, dining and entertainment, this lively hotel provides family-friendly accommodations in the heart of Orlando's famous International Drive.

- Family buffet restaurant, modern style lounge, mini-market/deli and gift shop
- Kids ages 9 and under eat free (with adult, buffet only)
- Game room, two pools, free WiFi and parking



### 23 ROSEN SHINGLE CREEK



This hotel is nestled on a 230-acre site along Shingle Creek and just a short distance to a variety of Orlando's best attractions, restaurants, shopping and entertainment venues, 1,500 guest rooms offer luxurious first-class settings that capture the hotel environment.

- State-of-the-art rooms and amenities
- Highly rated 18-hole championship golf course plus outstanding sports facilities
- Ultramodern spa complete with nine treatment rooms



### 24 WESTGATE LAKES RESORT & SPA



Enjoy the comforts of a fully-furnished home, from studios to 3 bedroom villas. Most villas offer fully-equipped kitchen or kitchenette, sleeper sofa, separate dining area, whirlpool tub and screened-in patio or balcony.

- 7 heated outdoor pools and hot tubs with 4 children's wading pools
- Complimentary scheduled shuttle service to Universal Orlando Resort
- Westgate Smokehouse Grill on-site restaurant serving breakfast and dinner



### 25 WESTGATE PALACE



Completely furnished 2 bedroom, 2 bath villas feature a queen bed, two twin beds, and a queen sleeper sofa, as well as a dining area, full bath with jetted tub and washer/dryer.

- Complimentary scheduled shuttle service to Universal theme parks
- Heated swimming pool with panoramic sun deck and pool bar
- Video arcade/game room and a complete line-up of daily family activity fun

All prices, package inclusions & options subject to availability and to change without notice and additional restrictions may apply. Errors will be corrected where discovered, and Universal Orlando and Universal Parks & Resorts Vacations reserve the right to revoke any stated offer and to correct any errors, inaccuracies or omissions, whether such error is on a website or any print or other advertisement relating to these products and services. **The Best Price Guarantee** only applies to Universal Orlando vacation packages purchased on Universal Parks & Resorts Vacations websites (UniversalOrlando.com, UniversalOrlandoVacations.com, UniversalTravelAgents.com) or the Universal Orlando Guest Contact Center and is available only for identical qualifying package to Universal Orlando and must have exact itinerary matches. For example same hotel (including room category, name and special room requirements), same rental car company and vehicle class with taxes fees included, and the exact same dates and times of travel as booked on your original vacation package and excludes the Vacation Protection Plan (and similar insurance programs) and airfare. Early Park Admission will not be considered in determining an identical qualifying package. The Best Price Guarantee applies only to the complete package price and individual component prices cannot be claimed in conjunction with the Best Price Guarantee. Exclusions: the Best Price Guarantee does not apply to vacation packages offered through online auction websites, membership programs, corporate discounts, group rates, promotional rates offered for groups including but not limited to, Florida Residents, associations, military, government, convention attendees, timeshare tour offers, or promotions not offered by Universal Parks & Resorts Vacations to the general public. In order to be eligible, claims must be made within forty-eight (48) hours of the initial deposit or complete purchase on a Universal Parks & Resorts Vacations website, whichever comes first. All requests are subject to verification by Universal Parks & Resorts Vacations. We reserve the right not to verify any request we believe was made in bad faith or fraudulently. Universal reserves the right to modify or discontinue the Best Price Guarantee at any time, for any reason, and without prior notice or liability to you. Your eligibility under the Best Price Guarantee is determined by the terms that are in effect at the time of your claim. No change in the Best Price Guarantee will affect any claim that is currently being verified or already verified. The \$25 credit only applies to the purchase of additional Universal Parks & Resorts Vacations vacation package components, is not valid for Universal Orlando gift cards or Vacation Protection Plan and must be redeemed at the same time as the price adjustment. Universal Parks & Resorts Vacations is registered with the State of Florida as a seller of travel. Registration number SF-24215.



# TRAVEL TIPS

## KNOW BEFORE YOU GO.

### THE WIZARDING WORLD OF HARRY POTTER™

With The Wizarding World of Harry Potter™ – Diagon Alley™ in Universal Studios™ and The Wizarding World of Harry Potter™ – Hogsmeade™ next door in Universal's Islands of Adventure™, you'll need admission to both Universal Orlando™ theme parks to experience these two uniquely different lands. A Park-to-Park admission ticket or an Annual Pass will give you access to both theme parks PLUS access to the Hogwarts™ Express\*.

\*Additional restrictions apply.

### STAY WITH US & STAY AMAZED

Universal Orlando Resort's on-site hotels put you close to everything. Complimentary water taxis provide easy transportation throughout Universal Orlando Resort™ taking you between most hotels, Universal Studios™, Islands of Adventure and CityWalk™. Complimentary shuttle buses are also available from every on-site hotel, and each is within walking distance of the attractions.

### SKIP THE REGULAR LINES

With a Universal Express™ Pass (a free benefit of select on-site hotels), you not only get to skip the regular lines\*\* at participating rides and attractions, you get to fit more fun stuff into your day.

\*\*Valid theme park admission required. See page 19 for details.

### EARLY PARK ADMISSION

You can get in an hour to The Wizarding World of Harry Potter™ and Universal's Volcano Bay™ an hour before the general public with Early Park Admission†, a free perk when you purchase any Universal Parks and Resorts Vacations™ package.

†Valid theme park admission required. See page 19 for details.

### CONVENIENT DINING

With so much to do, you don't want to go hungry. The Universal Dining Plans<sup>12</sup> give you the convenience of purchasing meals ahead of time at over a hundred dining locations throughout the resort.

<sup>12</sup>Restrictions apply. See page 45 for details.

### EVERY PALATE PLEASED

After a day in the theme parks, head to Universal CityWalk™ for great entertainment and a dazzling array of dining options sure to please every member of the family. Many restaurants accept reservations and can accommodate common food allergies.

### CHILD SWAP

Most rides and attractions feature a "Child Swap" area so families with small children can assign someone to sit out with the kids, then immediately get their turn to experience the attraction.

### TIME OUT FOR GROWNUPS

Let the little ones burn off energy while you take a break at numerous play areas throughout the parks. And take advantage of supervised Kids Camps<sup>15</sup> at select on-site hotels. Mom and dad can get away for a night out while the kids are well cared for.

<sup>15</sup>Separate fee required.

### LOCKER RENTAL

Some rides require all loose articles be safely stored in complimentary lockers located near ride entrances. For merchandise purchased in the parks or that change of clothes you may need after a soaking water ride, rental lockers<sup>16</sup> are available.

<sup>16</sup>Separate fee required.

### THE PERFECT END TO YOUR DAY

The best place to enjoy Universal's Cinematic Spectacular™ nighttime show at Universal Studios™ is from your own exclusive viewing area at Lombard's Seafood Grille. The Cinematic Spectacular Dining Experience™ is a night of dinner and (many) movies you'll never forget.

Separate fee. Theme park admission and reservations required.

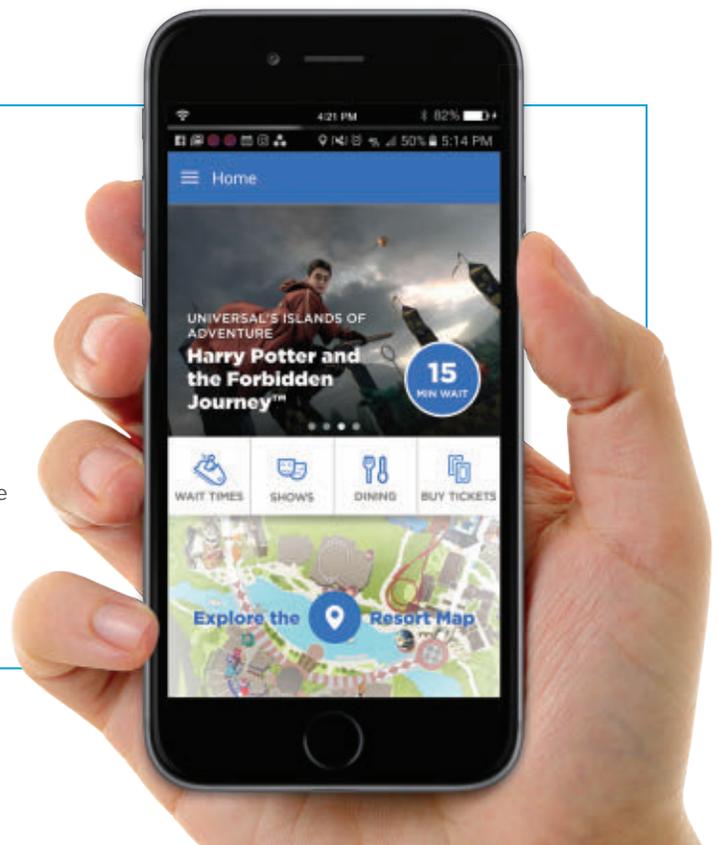


## DOWNLOAD THE APP.

Everything you need to know will be in the palm of your hand with The Official Universal Orlando Resort™ App. It's free. Download it before you arrive.

Check wait times, explore the parks with detailed maps and photo navigation, find height requirements, customize your park experience using filtered lists and maps, and create your own favorites list.

Plus, free **XFINITY® WiFi** is available throughout both parks and Universal CityWalk™



# GUEST INFORMATION.

## DIRECTIONS

**FROM THE ORLANDO INTERNATIONAL AIRPORT (MCO) OR THE COCOA BEACH AREA:**

Take the Beach Line Expressway West (528 toll) toward the attractions. Exit onto I-4 East heading toward Orlando. Exit at #75A (Universal Boulevard) and follow the directional signs to Universal Orlando™. For valet parking, follow the valet parking signs.

**TRAVELING EAST ON I-4 (FROM THE TAMPA AREA):**

Exit I-4 at Exit #75A (Universal Boulevard) and follow the directional signs to Universal Orlando. For valet parking, follow the valet parking signs.

**TRAVELING WEST ON I-4 (FROM THE ORLANDO SANFORD INTERNATIONAL AIRPORT, I-95 AND DAYTONA BEACH):**

Take I-4 West toward Tampa. Exit I-4 at Exit #74B (Adventure Way) and follow the directional signs to Universal Orlando. For valet parking, follow the valet parking signs.

**TRAVELING FROM INTERNATIONAL DRIVE:**

From International Drive, turn North onto Universal Boulevard and follow the directional signs to Universal Orlando. For valet parking, follow the valet parking signs.

**TRAVELING NORTH OR SOUTH ON FLORIDA'S TURNPIKE:**

Take Exit #259 (the second of the Orlando exits) and follow the signs to the I-4 Tampa exit. Exit I-4 at Exit #74B (Adventure Way). At Hollywood Way, turn right and follow the directional signs to Universal Orlando. For valet parking, follow the valet parking signs.

**GPS ADDRESS: LATITUDE: 28.47399 LONGITUDE: -81.46228**

For further assistance, please call (407) 363-8000.

## PARKING

Daily parking is available for cars, vans, RV's, trailers, and motorcycles. Vehicles can leave the garage and return the same day by stopping at the toll plaza upon re-entry and presenting their parking permit. Valet parking is available for cars and vans only.

For current parking fees, please call (407) 363-8000.

## OPERATING HOURS

Universal Orlando theme parks open every day at 9:00 a.m., except during certain seasonal and special events. Closing hours are seasonal. Changes in hours are posted at the ticket windows, the toll plaza, at UniversalOrlando.com or on our mobile app. Select Universal CityWalk™ venues are open until 2:00 a.m. daily. Shops and restaurants/café closing times may vary. Please refer to the monthly Universal Orlando™ or CityWalk™ Times & Information brochures.

For daily operating hours, please call (407) 363-8000.

## RE-ADMISSION POLICY

Biometrics are used for same-day theme park re-admission. Guests must present the original ticket they used to initially enter the park and have their finger scanned.

## STROLLER & WHEELCHAIR RENTAL

Wheelchairs, electronic convenience vehicles, and single/double strollers are available inside the theme parks. Wheelchairs are also available at the rotunda of the parking garage.

## GUEST SERVICES

Please visit Guest Services at either park for the following:

- Special dining assistance
- Lost and found
- Lost children
- Guests with disabilities: Rider's Guide, Telecommunication Devices for the Deaf (TDDs), Assistive Listening Devices, and captioning services
- Foreign language maps
- Studio Production information (inside Universal Studios™ only). Located inside each theme park main entrance you'll find: stroller, wheelchair, and locker rentals
- Mail drop and stamps

ATMs are located throughout both theme parks and Universal CityWalk™.

## SERVICES FOR GUESTS WITH DISABILITIES

Guidebooks for guests with disabilities, scripts, complimentary sign language interpreters, and assistive listening devices are available for deaf or hearing-impaired guests.

American Sign Language interpreting services are available at Universal Studios Florida™ and Universal's Islands of Adventure™ at no charge. Please refer to the show schedule located inside our Guide Map for interpreted performances upon arriving at the resort.

For those queues with material presented on television monitors, "captioning on request" is provided. This service is available through the use of personal transmitters which activate captioning at the discretion of the user. These transmitters are available for loan at Guest Services.

Telecommunication Devices for the Deaf (TDDs) are located at Health Services and Guest Services in both theme parks.

Most of our attraction queues are accessible to guests using manual wheelchairs. There are specific boarding requirements and accommodations for those using wheelchairs at each attraction. If you are capable of transferring to the ride vehicles' seating you may transfer either by yourself or with the assistance of another person in your party.

For more information about accommodations within the park, please call our Guest Services office at (407) 224-6350.

## RIDE AND HEIGHT REQUIREMENTS

At Universal Orlando Resort™ safety is our top priority. While our attractions have been designed so that the maximum number of guests can enjoy them, please be aware that many attractions have restrictions and guidelines to make sure everyone has a safe, enjoyable experience. Please refer to signage in front of each attraction for information about the nature and dynamics of the experience, guest height restrictions, as well as medical conditions or other factors that should be considered before riding.

Typical ride and attraction height restrictions range from:

- Action & thrill rides - 40" up to 54" (max 79")
- Children's rides - 36" up to 48"
- Family oriented rides - 34" up to 48"

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## The AAA Diamond Rating System

AAA inspects hotel properties annually and rates them based on the overall quality and service offered. The following can be used as a guide when selecting your hotel.



Accommodations displaying a high level of service, hospitality and a variety of amenities and upscale facilities.



Properties offer a degree of sophistication, often with additional amenities and facilities. A noticeable upgrade in physical attributes, services and comfort.



Properties offer good but modest accommodations, while showing marked enhancements in décor and furnishings. They may be recently constructed or older properties, both targeting the needs of a budget-oriented traveler.

Hotel ratings subject to change.

# TERMS & CONDITIONS.

## GENERAL CONDITIONS

The information provided below is intended to inform you of the various taxes, governmental fees and other charges on any travel-related transactions, fees and charges you may pay when you book your travel arrangements with Universal Parks & Resorts Vacations. Packages and rates are subject to change without notice. Prices are subject to change based upon your choice of travel dates, number of travelers, departure city, and your choice of flight, hotels or other items, and may require a minimum nights' stay. Package prices are guaranteed upon full payment received by Universal Parks & Resorts Vacations, and solely subject to change due to imposition of taxes or other charges by government authorities. Package inclusions and options subject to change without notice. All persons on the same reservation must purchase the same package.

Please remember that you may incur other charges while traveling that are not included in the quoted package price payable to Universal Parks & Resorts Vacations, such as hotel extra-person or extra-bed charges, resort fees, gratuities, hotel energy and/or telecommunications surcharges, parking fees, telephone fees, room service, movies, mini-bar, or rental car insurance, gasoline, and other incidentals.

## AIR TRAVEL

Once booked, airline tickets are non-refundable. In the event you make changes or rebook your vacation package, the original airfare paid may be applied toward a new ticket, subject to the airlines' rules and regulations, as well as the payment of a re-ticketing fee and any differences in airfare amounts. In the event you cancel and do not rebook your vacation package, you will need to make any changes to future travel directly with the airline, subject to its rules and regulations, as well as payment of a re-ticketing fee and any differences in airfare amounts. Your air transactions will be fulfilled using electronic ticketing. Paper tickets are not available.

Airlines may cancel duplicate reservations without notice. Universal Parks & Resorts Vacations shall not be responsible for any airline schedule changes, delays, cancellations, or any airline's failure to perform for any reason including, but not limited to, strike, inclement weather, or bankruptcy.

Guests are encouraged to reconfirm all flights directly with the airline since flight schedules are subject to change and are not guaranteed. Guests are responsible for any additional fees that may be charged by the airline (such as extra baggage or heavy baggage, beverages, movies, etc.). Any seat selection made at the time of booking is not guaranteed. If seat selection is unavailable through Universal Parks & Resorts Vacations, seats will be assigned at airport check-in. Guests age 17 and younger must fly with an adult on the same itinerary and reservation. If you are traveling with minors under the age of 18, please contact the airline directly for any safety regulations or other requirements. Please remember to bring a government-issued photo identification which is required for all air passengers 18 years and older. It is the responsibility of guests to provide full, legal names of all passengers, including the children's ages at the time of booking.

Of course, all air fares may be subject to additional restrictions, may not be available on all flights, and may change without notice.

Taxes and fees are charged per ticket and include, without limitation:

Surcharges—various airline surcharges from \$1.50 to over \$50 may apply.

Federal Excise Tax—7.5% of base fare (may be pro-rated for flights from US to Hawaii, Alaska and international destinations). A Travel

Facilities Tax of up to \$15.00 per roundtrip for domestic flights

beginning or ending in Alaska or Hawaii may apply.

Passenger Facility Charges—up to \$18.00, depending on the itinerary.

Federal Segment Fee—\$3.40 per U.S. flight segment.

September 11th Security Fee—\$2.50 per flight segment with a maximum of \$10.00 per ticket.

## HOTEL ACCOMMODATIONS

Hotel check-in is generally 4 p.m. Two double beds are standard in the room unless otherwise stated. Charges for in-room safes, rollaway beds and cribs, plus applicable taxes, are not included in the package price and are payable directly to the hotel. Gratuities, resort fees, parking fees, laundry, telephone calls, meals, beverages, sightseeing or any other incidentals at the hotel are the responsibility of the guest. Adjacent rooms and/or connecting rooms, room locations, types of bedding and smoking preferences are on a request-only basis and subject to availability at the time of check-in. Please advise us of any special needs at the time of booking.

## CAR RENTAL TRANSACTIONS

If you keep a rental car longer than the original reservation, you must pay additional amounts, including taxes, governmental fees and other charges, directly to the car rental agency when you return your rental car. Any additional products or services that are offered to you by the car rental company at the time of pick-up, must be paid directly by you to the car rental company.

## ATTRACTION TICKET PURCHASES AND FEATURES

Attraction tickets are non-refundable once purchased. Discovery Cove requires a 14-day notice to avoid additional cancellation fees. Additional

terms and conditions apply regarding transactions including Blue Man Group show admission. Purchase of attraction tickets only must be paid in full at time of booking and are non-refundable.

Additional restrictions may apply. Theme parks, restaurants, shows, attractions, rides, entertainment and other services and features are subject to change without notice and may be closed temporarily due to renovation, capacity, inclement weather, special events, or may otherwise be discontinued or changed without notice and without liability to Universal Parks & Resorts Vacations.

## TRAVEL PROTECTION OPTION

Cancel for Any Reason plan covers all package cancellation or modification fees imposed by the airline, hotel, car rental company or other travel service provider **up to 24 hours prior to the originally scheduled flight departure time or hotel check-in time.** Flight or hotel must be booked through Universal Parks & Resorts Vacations to qualify as beginning of travel<sup>10</sup>.

<sup>10</sup>Cancel for Any Reason plan must be purchased at the time of deposit and/or full payment for the package and cannot be purchased after final payment. Once purchased, the Cancel for Any Reason plan is non-refundable, has no cash value, and may be redeemed one (1) time. Cancel for Any Reason plan is available for redemption only by the person(s) who booked the travel and is not transferable. Additional restrictions apply. For detailed information, call Universal Parks & Resorts Vacations at 800-407-4275.

## DEPOSITS/PAYMENTS

Acceptable Forms of Payment - We accept American Express®, MasterCard®, Discover® Card, JCB and Visa®. For final payment we also accept personal checks, travel agency checks, money orders and cashier's checks. We will not accept third-party checks. Payments must be made in US\$. Reservations booked within 45 days of arrival must be paid with a credit card.

For reservations that include air travel, the total price of airline tickets are due at the time of booking and must be paid in full, in addition to a deposit of per reservation as described below.

## REVISION FEES

Once deposit and/or full payment is received, a \$50 revision fee per transaction, plus any applicable services fees or price increases, will be assessed for any changes made to the reservation including, but not limited to, dates, air carrier, hotel, and ground transportation. If your vacation includes airline reservations, change fees apply, plus a \$50 per reservation revision fee and any other fees or price increases imposed by the airline will be charged. Fees are non-refundable. Certain types of airline reservation changes, including name changes, are prohibited based upon restrictions imposed by the carrier.

## CANCELLATION FEE FOR BOOKINGS

DAYS PRIOR TO ARRIVAL - PENALTIES

46 days or more - full refund<sup>16</sup>

0-45 days - \$200 fee per reservation, plus fees imposed by hotel, airline and/or other components

<sup>16</sup>Additional Terms and Conditions apply regarding transactions including Travel Protection Options, air travel, Halloween Horror Nights®, Blue Man Group, VIP Tours and Discovery Cove. Celebration Vacation package requires full payment at time of booking and there are no refunds.

DAYS PRIOR TO ARRIVAL - PAYMENT

46 days or more - \$50 per person deposit, plus cost of airfare, Travel Protection Options and select add-ons due at time of reservation<sup>17</sup>

0-45 days - Full payment due at time of reservation. Packages booked with a deposit will be automatically charged full payment (restrictions apply).

<sup>17</sup>Celebration Vacation Package requires full payment at time of booking and there are no refunds.

## REFUNDS

Please allow 2-3 weeks for processing refunds.

## APPLICABLE LAW & RESPONSIBILITY

It is agreed by and between you and Universal Parks & Resorts Vacations, that all claims, disputes and matters whatsoever arising under or in connection with your booking and these policies and procedures shall be governed by the laws of the State of Florida (without regard to conflict of laws) and shall be litigated, if at all, in and before a court located in Orange County, Florida, USA, to the exclusion of the courts of any other state or country. Universal Parks & Resorts Vacations is not responsible for any error or omission. Universal Parks & Resorts Vacations is an independent wholesaler, and the services described are provided by independent contractors. Universal Parks & Resorts Vacations shall not be responsible or liable in any way for any loss, injury (including personal injury), or any damage caused or arising in connection with customer's travel or other services or products provided through Universal Parks & Resorts Vacations, including but not limited to, any transportation, accommodations, attractions, meals, or other services, due to any acts of God, weather, strikes, acts of Government or other authorities, wars, civil disturbances, hijacks, thefts, or any other circumstances beyond our control. The terms and conditions of the transportation providers (including all applicable tariffs) shall apply to all transportation services.

Universal Parks & Resorts Vacations is registered with the State of Florida as a seller of travel. Registration number: ST-24215.

# 7 INCREDIBLE REASONS

TO BOOK WITH UNIVERSAL PARKS & RESORTS VACATIONS.

**THE OFFICIAL TRAVEL COMPANY OF UNIVERSAL ORLANDO RESORT**

## 1. EXPERTISE

No one knows Universal Orlando Resort™ like we do. We'll provide you with vacation packages tailored to your specific needs, along with excellent customer service at our award-winning Guest Contact Center.

## 2. WIDE SELECTION OF HOTELS

Book on-site hotels or Universal Partner Hotels with complimentary transportation to and from Universal Orlando™ theme parks and Universal CityWalk™.

## 3. VACATION PLANNING CENTERS

On-site hotel and Universal Partner Hotels feature Vacation Planning Centers staffed by Universal Orlando Team Members. You can print tickets, upgrade, purchase additional Universal Orlando Products or simply ask questions.

## 4. EARLY PARK ADMISSION

With every booking, you receive Early Park Admission<sup>^</sup> to The Wizarding World of Harry Potter™ and Universal's Volcano Bay™ one hour before the theme parks open (paid theme park admission required).

## 5. EXCLUSIVE VACATION ENHANCEMENTS

Only here can you purchase upgrades like Universal's SuperStar Shuttle, the Universal Dining Plan, and more.

## 6. BEST PRICE GUARANTEE<sup>4</sup>

Enjoy the lowest prices on Universal Orlando vacation packages offered to the public.

## 7. CUSTOMIZABLE VACATION PACKAGES

Search and compare hotels, theme park tickets, flights, transfers, rental cars, dining options, and more.



All prices, package inclusions and options subject to availability, subject to change without notice and additional restrictions may apply. Errors will be corrected where discovered, and Universal Orlando and Universal Parks and Resorts Vacations ("UPRV") reserve the right to revoke any stated offer and to correct any errors, inaccuracies or omissions, whether such error is online, in print or within any other advertisement relating to these products and services. <sup>1</sup>Requires theme park admission. Early Park Admission begins one (1) hour prior to regularly scheduled park opening to either Universal Studios Florida™ or Universal's Islands of Adventure™ as determined by Universal Orlando and Universal's Volcano Bay™ (Opening 2017). Valid at select attractions at each park. Attractions are subject to substitutions without notice. Additional restrictions may apply. <sup>2</sup>The Best Price Guarantee only applies to Universal Orlando vacation packages purchased on UPRV websites (UniversalOrlando.com, UniversalOrlandoVacations.com, UniversalTravelAgents.com, VAXVacationAccess.com/UPRV) or the Universal Orlando Guest Contact Center and is available only for identical qualifying package to Universal Orlando and must have exact itinerary matches. For example, same hotel (including room category, name and special room requirements), same rental car company and vehicle class with taxes/fees included, and the same exact dates and times of travel as booked on your original vacation package and excludes the Vacation Protection Plan (and similar insurance programs) and airfare. Early Park Admission will not be considered in determining an identical qualifying package. The Best Price Guarantee applies only to the complete package price and individual component prices cannot be claimed in conjunction with the Best Price Guarantee. The Best Price Guarantee does not apply to: vacation packages offered through online auction websites, membership programs, corporate discounts, group rates, promotional rates offered for groups including but not limited to, Florida Residents, associations, military, government, convention attendees, timeshare tour offers, or promotions not offered by UPRV to the general public. In order to be eligible, claims must be made within forty-eight (48) hours of the initial deposit or complete purchase on a UPRV website, whichever comes first. All requests are subject to verification by UPRV. We reserve the right not to verify any request we believe was made in bad faith or fraudulently. Universal reserves the right to modify or discontinue the Best Price Guarantee at any time, for any reason, and without prior notice or liability. Eligibility under the Best Price Guarantee is determined by the terms that are in effect at the time of the claim. No change in the Best Price Guarantee will affect any claim that is currently being verified or already verified. The \$25 credit only applies to the purchase of additional UPRV vacation package components, is not valid for Universal Orlando gift cards or Vacation Protection Plan and must be redeemed at the same time as the price adjustment.

To Book A Complete Vacation,  
Contact Your Preferred Travel Professional.

**UNIVERSAL** *Vacations*  
PARKS & RESORTS

